You're currently on: Support Center » Questions & Answers » Error message: Damaged SD Card
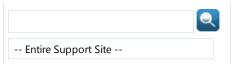
Support Center

📄 Error message: Damaged SD Card

If you insert an SD card and get a message "Damaged SD card. You may have to reformat it" the enTourage eDGe or Pocket eDGe is having a problem reading the file structure.
Try performing error checking on the SD card on a Windows/Vista machine.

1. Within Vista, click on "Computer"
2. Right click the SD card icon
3. Then select Properties:Tools:Error Checking
4. Then check "Automatically fix file system errors"
5. Click Start.
6. Once complete, try the SD card again in the enTourage eDGe or Pocket eDGe.

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