

# **POCKETBOOK**

## **User Manual PocketBook 360° Plus**



## Table of content

<b>Safety precautions</b> .....	<b>5</b>
<b>General view and controls</b> .....	<b>8</b>
Appearance and controls .....	9
<b>Technical characteristics</b> .....	<b>11</b>
Prestarting procedure.....	12
Using the Protective Cover .....	13
Rebooting the device .....	14
<b>Device Using</b> .....	<b>16</b>
Main menu .....	16
Last Opened Books .....	17
<b>Main Menu Tools</b> .....	<b>18</b>
Books.....	18
BookLand.....	20
News.....	21
Favorites .....	22
Photo .....	22
Dictionary.....	22
Applications .....	23
Notes .....	25
Calendar .....	25
Settings.....	25
<b>E-books reading</b> .....	<b>29</b>
Storing the books into the device .....	29
Page turning .....	30
Font size changing.....	30
Go over the references .....	30
Opening books.....	31
<b>Fast access menu</b> .....	<b>32</b>

# User Manual PocketBook 360° Plus

FW: E360plus.15.4

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Keyboard operating.....	37
<b>Wi-Fi .....</b>	<b>38</b>
<b>Solving of possible problems .....</b>	<b>40</b>
<b>Client Support .....</b>	<b>43</b>
<b>What's in the box .....</b>	<b>44</b>

Thank you for purchasing

## **PocketBook 360° Plus!**

Before you start using this PocketBook Pro 602 please read this Manual carefully. You will learn how to ensure your own safety and extend the service life of your device.

If any of the following safety measures have not been complied with or defects/faults are observed please contact the authorized service center to check your device. Failure to comply with this requirement may cause the device to malfunction.

## Safety precautions

Do not expose your device to excessively high or low temperatures. Avoid direct sunlight. Avoid heating or cooling the battery. An excessively hot battery may cause skin burns. Please note that the operating temperature ranges from 0°C to 40°C.

Avoid exposure to direct flame or smoke (cigarette, lighter, open fire etc.)

Avoid exposure to liquids or damp (do not use the device in the rain, in the street at higher humidity, near bodies of water etc.). Avoid penetration of liquids or moisture since this may cause short circuit and/or damage to the battery. If liquid does get into the device, remove the battery immediately and contact the authorized service center.

Do not leave the device for a long time in poorly ventilated environment, e.g. in a car or in closed tight boxes/packaging.

Avoid exposure to strong electromagnetic fields.

Neither drop nor try to bend the device. If the device is damaged contact the authorized service center.

Do not disassemble or modify the book reader. Only authorized personnel may conduct work on the device.

This device is not waterproof and must not be used under water. If your device has become wet contact the authorized center immediately.

Do not use the device with a damaged battery, charger (broken case, poor contact, broken feed cable) or SD card. If the battery is damaged (cracked case, leakage of electrolyte, off-shape etc.) it should be replaced.

Do not replace the battery yourself. Use of home-made or modified batteries may cause explosion and/or damage to device.

# User Manual PocketBook 360° Plus

FW: E360plus.15.4

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**Warning!** Do not destroy the battery by burning it, to avoid explosion hazards!

**Warning!** The screen is made on a glass substrate and is a fragile component. Its surface is covered with a layer of elastically transparent material. A characteristic feature of mechanical damage to part of the screen is that the section of the screen in question does not refresh when changing the image, even if there may be no visible cracks. If such signs are observed contact the authorized service center.

Avoid any mechanical pressure on the screen exceeding 1 N. Protect the screen from objects that may scratch or damage it. To ensure adequate protection of the screen, we recommend storing the device in a protective and/or hard cover.

Do not use organic or inorganic solvents (e.g. benzol etc.) to clean the screen/case. Use a soft cloth to remove dust from the device's surface. Do not remove dirt apply a few drops of distilled water. To remove persistent dirt contact the authorized center.

The protective cover is an element increasing the product's resistance to mechanical damage. However, it can not fully prevent the possibility of mechanical damage of the device or its components resulting from extreme physical handling.

Do not expose the screen to electrostatic charges or artificial sources of UV electromagnetic radiation.

Never leave cables near heat sources. Heated cables or their insulation may become deformed or damaged, which could lead to fire or electric shock.

Avoid any mechanical impacts onto connectors and keys of the device. This may affect their operation and cause malfunction.

# User Manual PocketBook 360° Plus

FW: E360plus.15.4

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Disposal of electric and electronic components (the Directive is applicable to the EU and other European countries where separate waste disposal systems exist).

Incorrect disposal of this device may have adverse impacts on the environment and public health. To prevent such consequences follow the device-specific disposal requirements. Recycling of these materials helps preserve natural resources. For more information regarding recycling issues please contact local municipal authorities, your domestic waste collection service, the store where you purchased the device or the authorized service center.

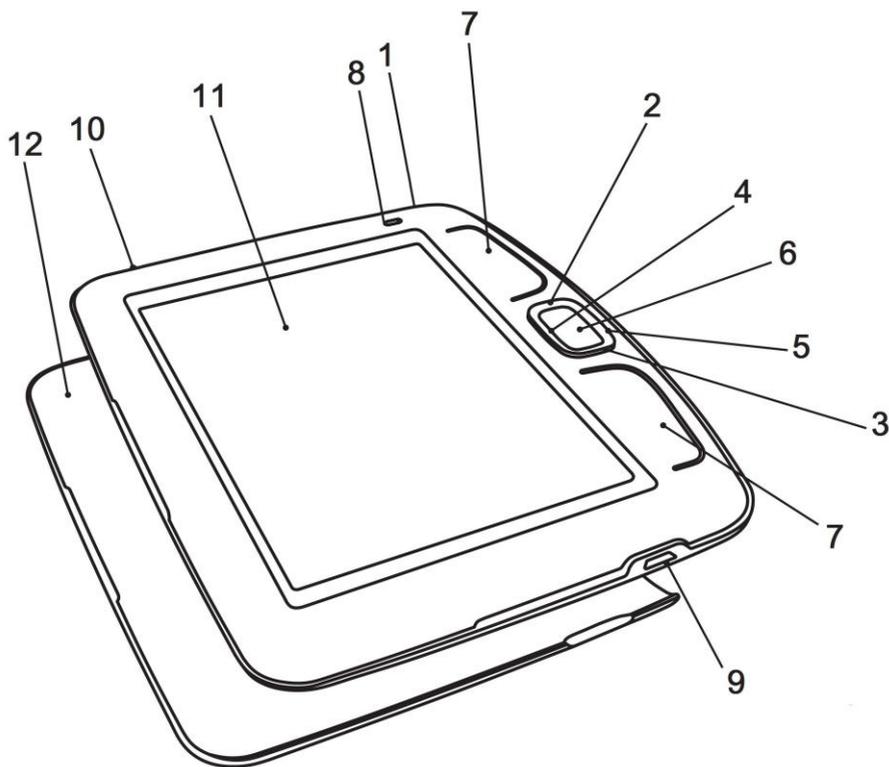
Do not use wireless communication in places where it is not allowed. Please do not use wireless communication onboard a plane and in hospitals – this may affect airborne avionics or medical equipment. Moreover, do not use your device where mobile communications are prohibited.

This book reader receives and transmits radio frequencies and may interfere with radio communications and other electronic equipment. If you use personnel medical devices (e.g. a pacemaker or hearing aid) please contact your doctor or the manufacturer to learn whether or not such medical devices are protected against external RF signals.

**Keep away from children.**

## General view and controls

This section provides a general description of your PocketBook 360° Plus and its functional keys.



## Appearance and controls

1. **Button “On/Off”** -To switch the device ON/OFF (long pressure), to call the list of ten last books (short pressure).

2. **Button “Up”** - Control button. Allow to navigate throughout menu and other objects.

3. **Button “Down”** - Control button. Allow to navigate throughout menu and other objects.

4. **Button “Left”**- Control button. Allow to navigate throughout menu and other objects.

5. **Button “Right”**-Control button. Allow to navigate throughout menu and other objects.

6. **Button “OK”** - To confirm your choice. To call quick access menu.

7. **Pages Buttons** - Turn pages over in the reading mode to the next/previous page. The long press of the lower button performs exit from a book or return to the previous menu.

8. **Indicator** - Green light – the device is in action (pages are loading). When battery is charging the indicator is red or orange. The device is fully charged if the indicator changes its color for green or goes out.

9. **Mini-USB jack** - For connecting to computer or charger (charger may be optional).

10. **Slot for Micro SD-card** - Slot for external memory card (Micro SD-card may be optional).

**11. Screen** - 5" screen based on E Ink® Vizplex technology, with 600x800 resolution

**12. Protective cover** – serves to protect the screen against mechanical damage.

**13. Button “Reset”** is located under the battery cover and is marked “Reset”. The device reloads after pressing this button.

***Note:** The G-sensor (accelerometer) is built in the device, allowing automatically determine the position of the device and rotate display text accordingly. You may use the device in any of four display positions. The G-sensor may be disabled in the settings menu, having set the display position manually, or in the context menu while reading.*

*Since using the G-sensor leads to accelerated battery consumption, it is recommended to turn the device off after use or lock the buttons.*

# User Manual PocketBook 360° Plus

FW: E360plus.15.4

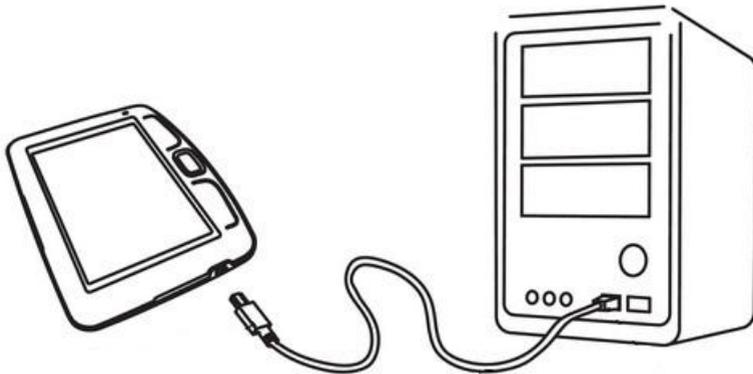
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## Technical characteristics

<b>Display</b>	5" E Ink® Vizplex 600x800, 166 dpi, B&W
<b>CPU</b>	533 MHz
<b>Memory</b>	RAM:128MB Flash:2GB (1.5GB Available for user)
<b>Operating system</b>	Linux®
<b>Communications</b>	Mini USB (v 2.0) Wi-Fi (802.11 b/g)
<b>Memory slot</b>	MicroSD, MicroSDHC card
<b>Accelerometer</b>	+
<b>Book formats</b>	PDF, EPUB, TXT, FB2, FB2.zip, RTF, HTML, PRC (mobi), CHM, DJVU, DOC, DOCX, RTF, TCR
<b>Image formats</b>	JPEG, BMP, PNG, TIFF
<b>Battery</b>	Li-Polymer (1000 mAh)
<b>Size</b>	With the protective cover 146,2x123,2x13,8 mm Without the cover 145x123,1x13,1 mm
<b>Weight</b>	With the protective cover 185 g Without the cover 150 g

## Prestarting procedure

Charge the device, having connected it by USB-cable to the computer or charging device (optional).



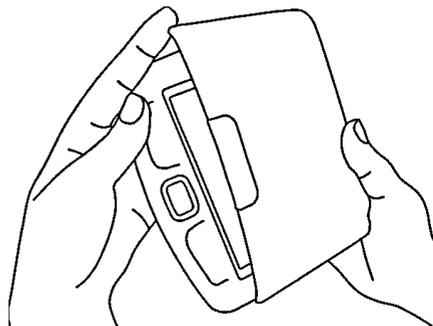
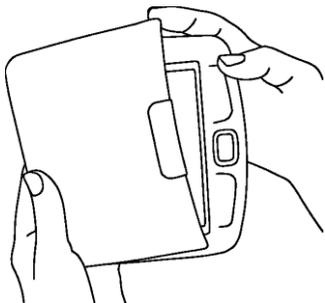
To switch the device hold button “On/Off” for one second.

The indicator light will glow green when the device is switched on.

***Please note!*** It is recommended to charge the battery for 8-12 hours before first use, to extend its lifetime.

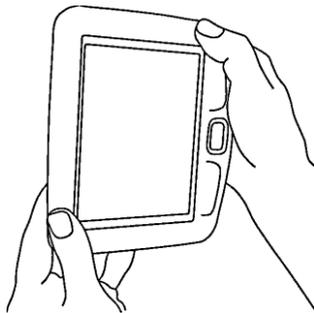
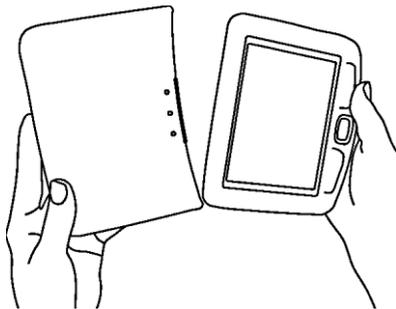
## Using the Protective Cover

To open the protective cover, grasp PocketBook 360° Plus with both hands and pull by the special projections on the cover from below and from above.



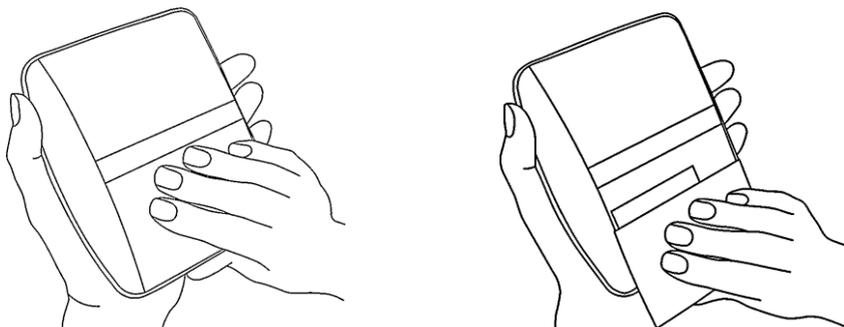
To lock the protective cover, grasp PocketBook 360° Plus in one hand, while holding the protective cover in the other hand, and set the protective cover with its internal surface against the device. Then, press down until it clicks slightly.

To unfasten the protective cover, use the projections - pushing on one of the projections.

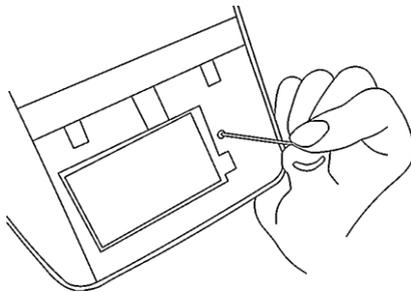


## Rebooting the device

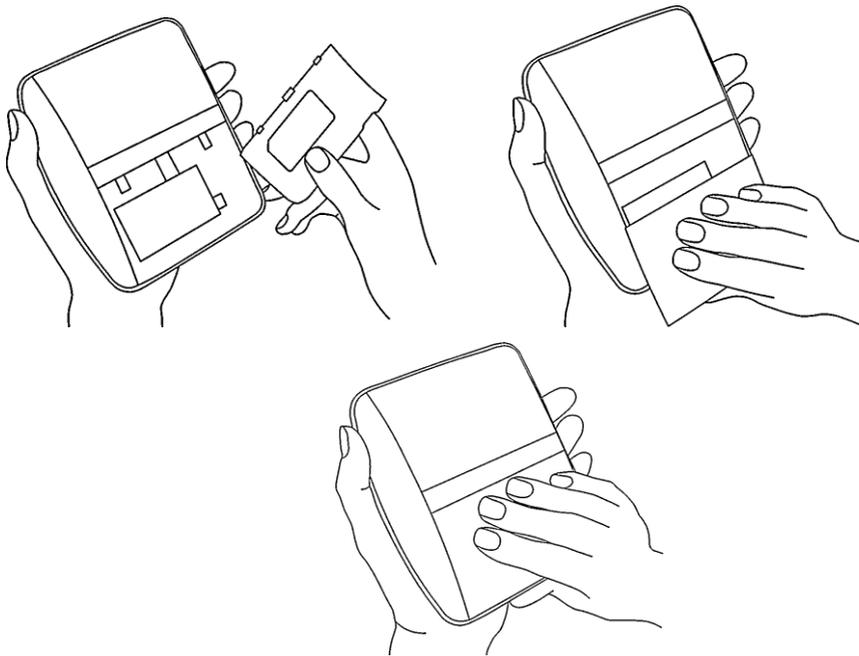
To rebooting PocketBook 360° Plus, take it in one hand with its screen facing down while pressing down on the lower part of its body and pulling it with the other hand, as shown in the Figure.



Take off the cover and press the recessed RESET key with some thin item, e.g. a straightened paper clip.



Close the cover.



## Safe mode

Safe Mode - the service mode booting device to factory settings.

TO booting device in safe mode, following:

- Press and hold down the "Left" button while powering the device.
- Press and hold down the "Right" while powering up the device.

## Device Using

### Main menu

After the device has been charged and is switched on, the main menu will appear on the display:

# User Manual PocketBook 360° Plus

FW: E360plus.15.4



## Last Opened Books

Fast access to two recently opened books. Use the buttons “Up”, “Down” to point cursor on one of the books. Press button “OK” to open the chosen book.

## Main Menu Tools

### Books

Opens the list of folders and books stored in internal memory and SD-card.

Use the buttons “*Up*”, “*Down*” to move within the list, buttons “*Right*”, “*Left*” for the fast passing to the previous, next page; button “*OK*” – to chose folder or book. If you press the button “*Left*” on the first page of the list you will have the possibility to come back to the previous menu, or press the button “*Return*”. Holding the “*OK*” button displays a context menu to move, delete or add to “*Selected*” the chosen book.

To return to previous menu either press the ‘Left’ button on the first page of the list or hold down the paging button at the bottom. Depressing the ‘OK’ button invokes the context menu to access the following options:

- Open book in ‘Reading’ mode
- View Info
- Mark as Read
- Add to Favorites
- File
  - Rename
  - Move to Folder
  - Copy to Memory (SD Card)

- Move to Memory (SD Card)
- Delete
- Select Group
- View
  - List
  - Thumbnails
  - Detailed
  - Names in List
    - Book Title
    - File Name)
  - Filter
    - None
    - Internal Memory Only
    - SD Card only
  - Screen Orientation
- Sorting
  - By Name
  - By Author
  - By Series
  - By Date
- Find Book – Running Book Search

## BookLand

PocketBook 360° Plus allows the user to browse and download books from the online library of the 'BookLand'. The device accesses the library services via wireless Internet connection (Wi-Fi).

To enter the online library select 'BookLand' in the 'Library' section.

***Note:** in order to access 'BookLand', establish Wi-Fi connection. See 'Configuration' for detailed instructions on how to preset and establish wireless connections.*

### Main functions:

- ✓ log on to/user registration in the library;
- ✓ browse, manage book shelves/content;
- ✓ access to new books and bestsellers in store or the free library;
- ✓ book search in the catalog;
- ✓ overview of popular authors;
- ✓ overview of ways to replenish your balance in the 'BookLand' library.

You can navigate by using the following buttons:

- Up and Down buttons to switch between active elements on the page (references, text fields, etc.);
- Right and Left buttons

- short press – to horizontally scroll the window content;
- long press – to go to the previous page (Back button) or next page (Forward button);
- the page turning buttons – to vertically scroll the content of the window;
- OK button
  - short press – to switch between references and activate text fields;
  - long press – to display a context menu;
- holding down the Up button activates the URL bar;

The virtual keyboard to fill in text fields and to enter addresses will automatically pop up on the display.

The browser supports file downloads from the Internet.

Downloaded files are saved to the root folder of the device's internal memory.

To exit the browser, press and hold down both of the page turning buttons.

## News

You can read RSS news from websites supporting this function. To load news automatically, use the program

PocketNews, you can download it from [www.pocketbook-int.com](http://www.pocketbook-int.com).

## Favorites

In this section you can add books which are used more frequently than others. In '**Books**' section, select in the context menu '**Add to Favorites**' option while holding down the 'OK' button on the selected book.

To remove a book from the list of favorite books, select the book, invoke the context menu (press and hold the 'OK' button) and select the '**Delete**' option in the menu.

## Photo

You can look through images in JPG, BMP, PNG and TIFF formats. You go through photos manually using the keys "Right" "Left" or automatically, in the "slide-show" mode. You can return to the main menu by pressing the button "Return" or by choosing "Exit" in the menu.

## Dictionary

Dictionary allows translating or looking up of selected word, using the set of dictionaries. After the start of "Dictionary" application, virtual key-board will appear on the display (see "[Keyboard](#)" section on how to use the keyboard). Enter a word, and the program will find its article in a dictionary. By pressing

the ‘**OK**’ button you can switch to full-screen mode of viewing alternative translations.

Hold the “**OK**” button to return to the full-display mode, where you can turn the pages of a dictionary with “Left” and “Right” buttons, while “**OK**” button returns the word enter mode. If you have more than one dictionary installed, you can change them with the upper “Page” button. In this mode you can go through dictionary using buttons “Right” and “Left”, press “OK” button to go to the word input mode.

If you have several dictionaries installed, you can switch between them by holding down the upper ‘Paging’ button

## Applications

There are games and additional programs in this section of the menu.

**1. Calculator.** Simple calculator allows execution of 4 arithmetic actions, calculation of percentage and extraction of square root.

**2. Clock** - application, which turns your Pocketbook 360 into a comfort-able table-top digital clock.

**3. Chess** – classic chess game You can play either the computer or another person;

**4. Solitaire** – popular game.

**5. Sudoku** – a Japanese brainteaser.

**6. Snake** game

## 7. **PocketNews** – application for RSS news feed.

To add a new RSS news feed, select 'Setup of RSS Feed List' in PocketNews menu. Add a new feed by selecting the '**Add RSS feed**' option in the following list and enter its address using the on-screen keyboard.

The 'Update' option updates the latest news of mailings and links them together for future reading.

The 'Read Latest News' option opens updated news in the reading mode.

## 8. **Browser** is an application for viewing web pages.

You can navigate by using the following buttons:

- Up and Down buttons to switch between active elements on the page (references, text fields, etc.);
- Right and Left buttons
  - short press – to horizontally scroll the window content;
  - long press – to go to the previous page (Back button) or next page (Forward button);
- the page turning buttons – to vertically scroll the content of the window;
- OK button
  - short press – to switch between references and activate text fields;

- long press – to display a context menu;
- holding down the Up button activates the URL bar;

The virtual keyboard to fill in text fields and to enter addresses will automatically pop up on the display.

The browser supports file downloads from the Internet.

Downloaded files are saved to the root folder of the device's internal memory.

To exit the browser, press and hold down both of the page turning buttons.

## Notes

You can take notes during reading in a part of the book you are reading. For more information please read “Notes” in a section “[E-books reading](#)”

## Calendar

Opens calendar for current year. You can adjust year displayed by the calendar using right and left buttons.

## Settings

In this section, you can view and adjust settings of the device.

- 1. Device Info:** Model, serial number, hardware platform code, firmware version, total and available internal memory/MicroSD card space.

2. **Language:** you can select interface language in the pop-up menu.
3. **Keyboard:** you can select keyboard layout in the pop-up menu.
4. **Profiles of Users:** displays a list of user profiles and allows you to create a new profile.
5. **Appearance:** allows you to configure appearance of the device interface:
  - Interface Theme
  - Interface Font
  - Screen Orientation: Auto (by gyro sensor / Portrait / Landscape 90/ Landscape 270 / Portrait 180
  - Start Icon
  - Turn Off Icon
  - Text Display: no smoothing/with smoothing/rich
  - Full Page Update: never / always / every 3 pages / every 5 pages / every 10 pages

6. **Functions of Keys:** You can view and re-assign key functions in compliance with your preferences.

**Note:** *You can re-assign arrow keys only for floating-format books (FB2), whereas for graphic-format books the keys serve for screen navigation.*

7. **Clock:** User has access to the following settings:
  - Date/time setup

- Time zone setup
- Time display format
- Update time
- Keyboard lock
- Setup of auto switching device off when idle

**8. Open at Start:** Allows you to select either the last opened book or main menu as a starting screen.

**9. Communication:** contains connectivity settings

- Device name
- Network access:
  - On
  - Off
  - Permission request
- Preferred connection: You can select default connection in the pop-up menu.
- Wireless (Wi-Fi) connections: List of configured connections

For each connection, you can configure name (it is necessary for correct connection), security, turning off when idle, network settings, proxy, and you can also check if connection is possible.

- **USB Mode:** Computer connection mode:
  - Ask when connecting

- PC connection
- Charging

## **10. Servicing:** Service procedures

- Delete packages
- Configure dictionaries
- Format internal memory
- Format SD card
- Reset state: Clears status files for books deleted both from memory and SD card and deletes profiles created for Internet connection.
- Backup configuration to SD
- Calibrate g-sensor
- Remove ADE authorization– remove authorization for reading DRM books.

## E-books reading

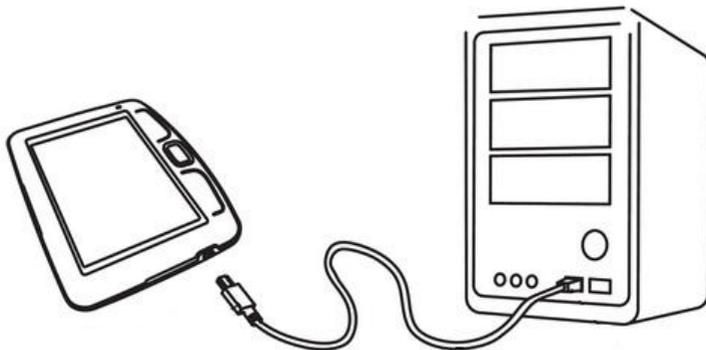
This device allows you to read books in FB2, FB2.zip, TXT, PDF, RTF, HTML, PRC, CHM, DJVU, DOC, EPUB, DOCX and TCR formats.

### Storing the books into the device

Connect the device to the computer using a USB-cable. The internal memory of the device and the MicroSD-card will appear in the computer like two separate removable disks.

Using Windows Explorer or another file manager copy books to the selected folder in the device or MicroSD card.

**Warning!** Device can be unrecognized by computer if 'Charging' is set in section **Settings > Communication > USB Mode**.



**Attention!** Do not disconnect the device from the computer before file copying has been completed, it can result in

*information loss. Before unplugging the USB-cable or turning computer off it is recommended to execute «device safe extracton».*

## Page turning

To turn one page forward, press the upper paging button; to turn one page backward, press the lower paging button. You can also use 'left/right' buttons for paging. The buttons can be re-assigned in settings to comply with your preferences.

## Font size changing

By pressing the 'Up' button you can change font size, with 5 options available. Font size is switched on a clockwise basis. More accurate font setting can be made in a section "Settings" of the fast access menu.

It is impossible to change font in DJVU format, in this case you can use function "Scale" in fast access menu.

In PDF format the font size can be changed only in the mode "Reflow".

## Go over the references

Some formats of books allow quick switch between references inside a book. References mode is switched on with the button "Down". Choose reference with the buttons "Up", "Down", confirm your choice with "OK" button.

## Opening books

To open a book, enter the “Books” section in the main menu. Using the control buttons choose the desired book and press “OK” button.

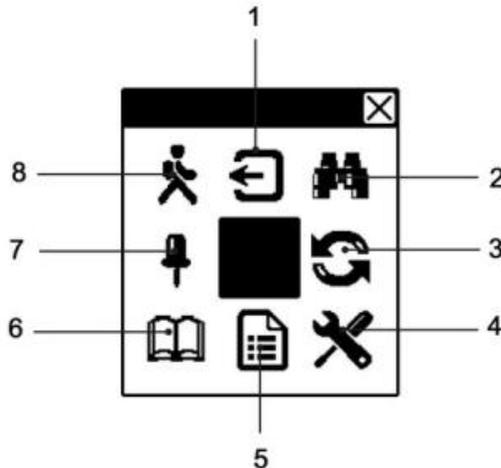
If the book you are searching for is one of the two recently opened books, you can open it from the upper part of the main menu ([‘Last opened’ section](#)).

If you opened the book before, it will be opened on the page in which it was closed. Current page, total number of pages, current time and battery charge status will be reflected in the lower part of display. After opening, for some formats, page recalculation takes place. The following mark will flash “...” in the lower part of the display, instead of the current page number and volume of pages in the book, until the end of recalculation.

At this time some functions will be temporarily inaccessible.

## Fast access menu

Press “OK” button in book reading mode to call the menu. The following items are accessible:



**Note:** Quick access menu options depend on firmware version PocketBook 360° Plus.

### 1. Exit from Quick menu

### 2. Search

You can quick search a desired word or part of a word in the text. A key-board to enter the desired word will pop up on the display (see in a section “keyboard operating”). After you have entered the desired word, “Search” mode will start, and the “Searching” icon will flash in the lower right corner of the display. Use the “Right” and “Left” buttons to move accordingly (back/forward) on the found words. The

found words will be marked out. Press “Return” or “OK” button to exit “Search” mode. The “Search” mode is inaccessible for books in DJVU format.

### 3. Image Rotation

Here you can choose desired device orientation. The device orientation is set in accordance with the chosen icon. To make choice press buttons “Up”, “Right” “Down” “Left”. Button “OK” turn the automatic position determining (G-sensor) on.

***Note:** Book orientation set through quick access menu overrides predefined settings. To return to predefined settings, select central position in orientation menu and press the ‘OK’ button*

### 4. Settings

For books in the FB2, TXT, RTF, HTML, PRC and CHM format, and also PDF format in the “Reflow” mode you can choose the most comfortable parameters for reading – font and font size, line spacing, page margins, and choose coding for TXT and HTML formats as well.

For PDF, font can be resized in Reflow mode only.

### 5. Scale/Content

In graphic-format books you can change the page scale in PDF and DJVU formats. With the buttons “Right”, “Left” choose the desired view mode, with the buttons “Up”, “Down” scale is tuned. The following modes are available:

- **“4 pages”, “9 pages”**, preview mode, several pages on a sheet; -“Common mode”; (preview; page number is controlled by ‘up’ and ‘down’ buttons) (‘2/6 pages’ for landscape screen orientation)
- **Standart** one page on the display, with scaling (scale is controlled by ‘up’ and ‘down’ buttons);
- **“Columns”** – to read books with a few columns on a page (number of columns is controlled by ‘up’ and ‘down’ buttons). To move through pages in the “Columns” mode use the buttons “Up”, “Down”. After reaching the bottom of the column the next column be-comes active;
- **“Reflow”** increase the comfort of reading large format documents. In this mode the text is formatted by width of the display. You can change the font size using buttons “Up”, “Down”. In the mode “Arrangement” some tables and pictures can be not presented;

## Content

Switch to book contents. The function is available for books in FB2, PDF formats, if a book’s content is structured.

## 6. Dictionary

You can get a translation/definition of the selected word. The navigation buttons are to be used to choose the word on a page, “OK” - switching between the text and dictionary windows. You can look up any word, using the virtual

keyboard. The English-Russian dictionary of N. Korolev is installed in the device by default.

You can download additional dictionaries from [www.pocketbook-int.com](http://www.pocketbook-int.com). A converter is also available, which can be used to create your own dictionary from a number of free dictionaries accesible online.

## 7. Bookmarks

You can create up to 30 bookmarks in each book. Select 'Bookmarks' in quick access menu. Narrow panel pops up in the right part of the screen displaying bookmarks already created by you with a place for a new one (designated by '+' sign). To add bookmark press the 'OK' button when selecting the place marked by plus.

To open a bookmark select the required one and press the 'OK' button. To remove a bookmark select the bookmark to be removed, place cursor on it, press and hold the 'OK' button. To cancel bookmark manipulations and go to book reading mode press the 'Left' button.

## 8. Open page

This menu item opens the window for choosing page. Enter the desired page number, then press "OK". You can also go to the first or the last page of the book using the paging buttons.

## Notes

Sometimes it is useful to save the chosen fragment of a book in a separate notebook. To create a new note in the reading mode press the button “Notes”. On the top of the display separate area will appear. Use the buttons “Up”, “Down” to choose the place where your note will begin. Set upper boundary of your mark by pressing the ‘OK’ button. Use navigation buttons to highlight a text portion. Press ‘OK’ to set lower boundary of your mark. You can add a note with the open menu to an existing notebook or to create a new notebook.

If you choose “New notepad” you will see the pop up keyboard on the display to name a new note. Read the section “Keyboard Operations” to learn how to work with pop up keyboard. You can look through the notes in the reading mode by long pressing “Notes” button, or choosing “Notes” in the main menu. By pressing “OK” button on the note, you can switch to the initial page, where it was created.

## Keyboard operating

To navigate through the keyboard use the 'Up', 'Down', 'Left', 'Right' and 'OK' buttons. To speed up keyboard operations all symbols are subdivided into 5 zones. First pressing enables fast transfer to the middle of the selected zone, then you can select the required symbol in this zone.



To switch keyboard language use the language button (for example, 'RU', 'EN'), located in the bottom panel to the right. In the keyboard mode, pressing of the upper paging button is similar to pressing the 'OK' button of the keyboard, long pressing of the 'Left' button erases last entered symbol, long pressing of the 'Up' button erases the whole entered text. You can only switch to those on-screen keyboard languages which have been set up in keyboard settings.

## Wi-Fi

The device can access the Internet through a Wi-Fi connection.

The device can connect to one of the access points using preconfigured profile for Wi-Fi connection.

If you are at a place with public (passwordless) access to Internet, you do not need to preconfigure the connection profile.

If you select a password protected access point in the list, you will be prompted to enter access code using the on-screen keyboard which has been displayed. In this case, the code is used for current connection only and it is not saved – you will have to enter code anew next time.

To connect to protected Wi-Fi network use preconfigured connection profiles.

To configure connections do the following:

- 1.** Select menu option ‘Settings\Communication\Wireless (Wi-Fi) connections’.
- 2.** Select one of free slots in profile list and specify a name for connection profile (obligatory setting).
- 3.** In ‘Network name (SSID)’ option either select required access point or enter it manually (obligatory setting).
- 4.** If network access is available through access code, select appropriate protection type, used in this network, in

‘Security’ option. Upon selection of any option except ‘None’ you will see options ‘Access Key’ and ‘CA certificate’ in connection settings. Using on-screen keyboard enter access key into ‘Access Key’ box. If security certificate is available it will be displayed in ‘CA Certificate’ box.

**5.** Go to option ‘Switch off if idle for (minutes)’ and specify idle period after which the device will break the Internet connection. By default, 20 minutes is set for all connections.

**6.** If there is no DHCP server in Wi-Fi network or you must use a special network address, you can select ‘Network settings’ option, disable the function of getting address automatically and enter network parameters manually.

To ensure that you have entered correct data, click ‘Test connection’. The device will attempt to connect to the network using the specified settings.

If correct settings have been entered, you will see ‘Connection established successfully!’ on the screen, otherwise there will be an error message.

Once the profile is configured, it appears in the network connections list when you attempt to connect to the network next time.

## Solving of possible problems

***PROBLEM: Device does not switch on, or switches on, but only first page appears.***

*Possible cause:* Battery is discharged.

*Solution:* Charge the device.

***PROBLEM: A book does not open, “Possibly this book is damaged or protected” appears or nothing happens at all.***

*Solution:* If the book is down-loaded from an internet site, try to download it again. If the file opens on a PC, but can not be opened on the device in most cases, it is helpful to save a book in some other format if it is not a protected book (DRM).

***PROBLEM: A book in HTML format is opened, but appearance is wrong (pages are empty, part of the text fails etc.)***

*Possible cause:* HTML-files can contain non-text elements (frames, java scripts, flash-elements)

*Solution:* Try to save page in TXT format.

***PROBLEM: A book is opened, but different symbols are represented instead of letters on the display (question-marks etc.)***

*Solution:* Choose “Settings” in the book reading mode, and try to change the document coding or/ and font.

***PROBLEM: Device does not react when keys are pressed.***

*Possible cause:* In some cases (for example, loading of damaged or large books) the device can ‘freeze’.

*Solution:* In this case you can switch the device off-and-on. If this does not help, reset the device using the “Reset” button” under the battery cover.

***PROBLEM: Disks of device fail to appear in Windows Explorer or other file browser while connecting to the PC.***

*Solution:* Check the USB operating mode in the “Settings” section of the main menu. Set the mode “PC connection” or “Ask while connection”.

Check, whether USB-cable is damaged, or if the plugs are inserted securely. Try to plug the USB-cable in an-other port of the computer.

***PROBLEM: Bookmarks, settings, current position in a file cannot be saved.***

*Possible cause:* The file system is damaged.

*Solution:* Connect a device to the PC, and then check the discs of the device: open “My computer”, right-click the chosen disk, choose “properties - service – disk checking” in the menu. Built-in memory is overflowed. Delete some books

***PROBLEM: The battery expires too fast.***

*Possible cause:* Function of automatic shutdown is disabled.

*Solution:* Set the time of automatic shutdown 10, 20, 30 or 60 minutes in “Settings” in the main menu.

*Possible cause:* The G-sensor is turned on. If you are using the G-sensor (accelerometer), it is recommended to turn the device off or lock the buttons.

## Client Support

For detailed information about service centers in your country please visit official web site of PocketBook International: <http://www.pocketbook-int.com/support/>

## What's in the box

- PocketBook 360° Plus
- Protective cover
- USB-cable
- User Manual
- Warranty card