

James Hi, you're through to Argos live chat, you are chatting to James how can I help you today?	6:45 pm
You Hi James, Please can you confirm that the Kobo Aura H20 eReader 309/8394 is included in your 30 day money back scheme.	6:46 pm
James As this is a data capture device it would not be included.	6:48 pm
You Oh dear, that is strange because only a couple of months ago I was told that another ereader, Kobo Aura HD was. Please can you check this for me as I may have to buy it elsewhere.	6:49 pm
James Do you have the catalogue number please?	6:50 pm
You Of the Aura HD you mean or H2O?	6:50 pm
James The one that you are enquiring please.	6:51 pm
You H2O is 309/8394 and H D is 133/4847	6:52 pm
You I can't see the usual exclusion symbol on your website.	6:53 pm
James It does not mention that it is excluded on the website so in that case I would advise it is not excluded.	6:54 pm
You I just want to make sure that I haven't missed the symbol, please can you tell me exactly where it would be placed on the page.	6:55 pm
James This would be placed at the very bottom of the item description when you select full details.	6:56 pm
You Well I can't see it, please would you check the page for the H2O for me and confirm this. 309/8394	6:57 pm
James I have checked, it is not on there.	6:57 pm
You Thank you, so it is included in the 30 day scheme?	6:58 pm
James It is yes.	6:58 pm
You Thank you so much, I can now buy with peace of mind.	6:58 pm